

Integra Railing 20 Year Limited Warranty

www.integrarail.com

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The Manufacturer warrants its composite railing and accessory products subject to the conditions and limitations listed herein, to be free from defective workmanship and materials, and when subject to normal and proper use, it is further warranted against surface peeling, rot, ground insects, splitting, corrosion, flaking, rusting and blistering, abnormal weathering or abnormal discoloration under conditions of normal use and service. The Manufacturer warrants only those products manufactured and sold under the Green Bay Decking LLC name, Integra Railing. This 20 Year Limited Warranty extends only to the original consumer purchaser according to terms specified herein.

Exclusions:

The Manufacturer shall not be liable for and this warranty does not apply to any terms, failure, defect, or damage resulting from or connected with the following:

- A. Defects not caused by The Manufacturer (for example, but not limited to: accidents, misuse, improper applications, or installations contrary to industry standards or practices)
- B. Product that has been painted or had its surface treated with other than approved chemicals. Refer to Maintenance Tips and Cleaning
- C. Product subject to impact of foreign objects, tornado, hurricane, other violent storms, fire, air pollutants, normal weathering of surfaces, abnormal discoloration due to improper maintenance, acts of God, or discontinuation of products including colors and sizes
- D. Improper installation of Integra Railing products or defects caused by their installation
- E. This Warranty will not be applicable for products that are covered by a specific or implied separate warranty or duration
 - 1) Integra Railing aluminum balusters are limited to a warranty period coverage of 10 years
- F. Installation of products in a commercial, institutional or multi-family residential environment or application shall limit the duration of this coverage to 15 years from date of purchase
- G. Products sold, shipped or installed in single dwelling residence outside of the Continental United States shall have a limited duration of this coverage to 15 years from date of purchase

Warning:

Green Bay Decking LLC employees, distributors and dealers are not qualified to approve, recommend or advise as the suitability of this product for all possible local code requirements and end-user applications.

Your local code authority or fire marshal's office should be consulted as to its safety for its intended uses.

Registration of Warranty:

Warranty Registration can be accomplished by the original purchaser or contractor by visiting www.geodeck.com for a copy of the Warranty Registration.

The completed and signed warranty registration is then to be returned to Green Bay Decking within thirty (30) days after completion of installation of products in order for purchaser to be eligible for coverage under this warranty.

NOTE: Proof of purchase is necessary to exercise claims and remedies for any occasion.

Claims and Remedies:

A claim under this warranty must be reported in writing with proof of purchase, to Green Bay Decking LLC, 1518 South Broadway, Green Bay, WI 54304, within thirty (30) days of the date that the defect is first discovered or reasonably could be discovered. A reasonable time should be allowed for inspection purposes, or at The Manufacturer's option, shipment of a sample to the above address for examination of the alleged defective product. The Manufacturer shall be the sole judge of whether or not the material is defective and whether the defect is due to manufacturing defects. If, after its inspection, The Manufacturer determines the claim is in accordance with the terms of this 20 Year Limited Warranty, agrees at its option to replace either replace the section or part of the product, or refund the prevailing cost of the product in your geographical area at the time of replacement or refund the original purchase price, whichever shall be less. This warranty does not cover the cost of removal of any defective products or the cost of installation of any replacement product furnished under the terms of the warranty. Incidental or consequential damages and resulting cost incurred as a result of a coverage claim are excluded and will not be paid.

Statements, remarks, agreements, representations, promises or understandings, oral or written, contrary to the terms contained herein, even those made by an agent of Green Bay Decking, will be recognized as neither implied warranties nor those of merchantability or fitness for use of specific applications. Some states may not allow the limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so some or many of the limitations may not apply to you. This warranty gives specific rights and there may also be other legal rights which vary from state to state. By acceptance and use of this product, purchaser agrees, that Green Bay Decking's liability and the purchaser's exclusive remedy for breach of any warranty shall be limited in all events to replacement of any section or part of this product which is found to be defective and shall be returned to Green Bay Decking.

Maintenance Tips and Cleaning for Integra Railing Products

Integra Railing composite rail products require minimal maintenance; your product will become dirty just as any other product exposed to atmospheric conditions. With very little effort you can keep your building products clean. A heavy rain will do wonders in cleaning it, or you can wash it down with an ordinary garden hose. If neither rain nor hosing does a satisfactory job, just follow these instructions:

Normal Maintenance:

Use an ordinary, long handled car washing brush. This type brush has soft bristles, and the handle fastens onto the end of your hose, which allows you to wash the building products just like you wash your car. If the dirt is hard to remove, such as soot and grime found in industrial areas, wipe down your vinyl coated composite products with the following solution: 1 cup of "Simple Green" and 1 gallon of water, (if extremely dirty mix solution 1/2 and 1/2). This solution can be put in a spray bottle and sprayed on, then wiped immediately with a soft cloth, or mix 1/3 cup powdered detergent (i.e. Tide or equivalent powder detergent) or 2/3 cup household cleaner (i.e. Spic and Span or equivalent)* and 1 gallon of water. If stubborn stains still exist, use the following chart. Follow all safety and precautionary labeling instructions on the container and do not to mix cleaning agents. Protect shrubs from direct contact with cleaning agents.

Type of Stain	Cleaning Agent	Preparation	Special Cleaning Procedures
Oil, grease, wax, crayon, asphalt, tar, etc.	Solvents - mineral spirits, VMP naphtha, auto tar remover	Remove excess with a plastic scraper.	Use a soft cloth to apply mineral spirits. Avoid polishing stained areas by using too much pressure. After removing stain, rinse with water.
Ink, nail polish, paint, lipstick, and gum	Cleaning fluid (trichlorethylene)	Remove excess with a plastic scraper. Chill gum to remove excess.	Use a soft cloth to apply cleaning fluid. Avoid polishing stained areas by using too much pressure. After removing stain, rinse with water.
Stubborn stains	Xylene-lacquer thinner	Try above procedures. If they fail to remove stain, use this special cleaning procedure.	Dampen small section of cloth with xylene, rub vigorously.